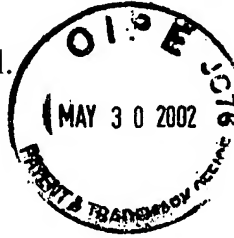


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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants : Nancy A. BOOK et al.



Group Art Unit: 2643

Appl. No. : 10/084,330

Filed : February 28, 2002

For : OUTBOUND CALL RULES ROUTING

INFORMATION DISCLOSURE STATEMENT

RECEIVED

Assistant Commissioner of Patents
Washington, DC 20231

JUN 03 2002
Technology Center 2600

Sir:

In accordance with the duty of disclosure under 37 C.F.R. §1.56, 1.97-1.98,
Applicants call the following documents to the Examiner's attention:

U.S. Patent No. 5,864,613, to FLOOD, issued on January 26, 1999;

U.S. Patent No. 5,200,995, to GAUKEL et al., issued on April 6, 1993;

U.S. Patent No. 5,479,487, to HAMMOND, issued on December 26, 1995;

European Patent Specification No. EP 0 611 083 B1 to INTERVOICE, Inc., published
August 17, 1994;

U.S. Patent No. 6,317,484, to MCALLISTER, issued on November 13, 2001;

U.S. Patent No. 6,173,437, to POLCYN, issued on January 9, 2001;

U.S. Patent No. 5,642,410, to WALSH et al., issued on June 24, 1997;

U.S. Patent No. 5,655,013, to GAINSBORO, issued on August 5, 1997;

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U.S. Patent No. 5,802,157, to CLARK et al., issued on September 1, 1998;

U.S. Patent No. 6,134,310, to SWAN et al., issued on October 17, 2000;

U.S. Patent No. 6,320,948, to HEILMANN et al., issued on November 20, 2001;

U.S. Patent No. 4,232,199, to BOATWRIGHT et al., issued on November 4, 1980;

World International Property Organization Publication No. WO 00/65857 to TELEFONAKTIEBOLAGET LM ERICSSON, published November 2, 2000.

World International Property Organization Publication No. WO 92/09164 to UNIFI Communication Corporation, published May 29, 1992; and

Applicants also bring the following publications to the Examiner's attention:

Lennox et al., "Call processing Language Framework and Requirements", RFC 2824, published May 2000;

Lennox et al., "CPL: A Language for User Control of Internet Telephony Services", Internet Engineering Task Force, IPTEL WG, published October 25, 2000; and

J. Rosenberg, "Introduction to CPL", Dynamicsoft, Winter 2001 Von Developers Conference, published February 25, 2001.

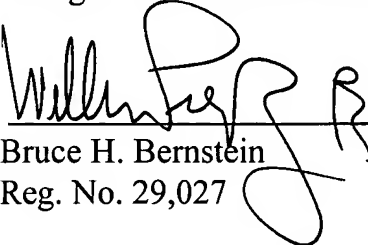
Applicants respectfully request that the Examiner consider and cite these documents. The documents have been listed on a PTO-1449 Form which is attached. Accordingly, the Examiner is requested to initial the appropriate spaces on the attached PTO-1449 Form and

P21781.A01

to return a copy of the form to the applicants with the next official communication in the present application to confirm consideration of these documents.

Should there be any questions, the Examiner is requested to contact the undersigned at the below listed number.

Respectfully submitted,
George C. ALLEN Jr. et al.


Bruce H. Bernstein
Reg. No. 29,027

May 30, 2002
GREENBLUM & BERNSTEIN, P.L.C.
1941 Roland Clarke Place
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Form PTO-1449

U.S. Department of Commerce
Patent and Trademark OfficeAtty. Docket No.
P21781Serial No.
10/084,330INFORMATION DISCLOSURE STATEMENT
BY APPLICANT

(Use several sheets if necessary)

Applicant
Nancy A. BOOK et al.Filing Date
February 28, 2002Group
2643

U.S. PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
	5 8 6 4 6 1 3	01/26/99	FLOOD			
	5 2 0 0 9 9 5	04/06/93	GAUKEL et al.			
	6 3 1 7 4 8 4	11/13/01	MCALLISTER			
	6 1 7 3 4 3 7	01/09/01	POLCYN			
	5 6 4 2 4 1 0	06/24/97	WALSH et al.			
	5 6 5 5 0 1 3	08/05/97	GAINSBORO			
	5 8 0 2 1 5 7	09/01/98	CLARK et al.			
	6 1 3 4 3 1 0	10/17/00	SWAN et al.			
	6 3 2 0 9 4 8	11/20/01	HEILMANN et al.			
	4 2 3 2 1 9 9	11/04/80	BOATWRIGHT et al.			
	5 4 7 9 4 8 7	12/26/95	HAMMOND			

FOREIGN PATENT DOCUMENTS

DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES NO
0 6 1 1 0 8 3	08/17/94	E.P.O.			
0 0 / 6 5 8 5 7	11/02/00	W.I.P.O.			
9 2 / 0 9 1 6 4	05/29/92	W.I.P.O.			

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

1	Lennox et al., "Call processing Language Framework and Requirements", RFC 2824, published May 2000.
2	Lennox et al., "CPL: A Language for User Control of Internet Telephony Services", Internet Engineering Task Force, IPTEL WG, published October 25, 2000.
3	J. Rosenberg, "Introduction to CPL", Dynamicssoft, Winter 2001 Von Developers Conference, published February 25, 2001.

EXAMINER

DATE CONSIDERED

*EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.